

BEGIN



2016 ANNUAL REPORT OAKLAND FAMILY SERVICES



Begin. It is an exciting word, full of hope for new opportunities and anticipation of new successes. Beginnings don't happen once and they don't even always happen at the very start. New beginnings can happen at any time and at any age.

During the first nine months of 2016, through the commitment of our donors, the dedication of our staff and the compassion of the community, Oakland Family Services touched the lives of nearly 40,000 people through prevention, education and treatment services. These programs give children strong starts and adults new chances at the life they desire.

Oakland Family Services ensured that early childhood development and education is stressed in children's lives, right from the very beginning. Before 3 to Succeed, our early childhood initiative, identified nearly 4,000 families with children from ages 0-3, offering them both developmental screenings and key educational information that help parents engage their children. When necessary, little ones were routed to the life-changing services we provide. Helpful information on the importance of early brain development also reached nearly one million people through social media channels.

The agency continued to provide high-quality education for 192 preschoolers at the very beginning of their educational journey. Our Children's Learning Centers provide a research-proven, play-based education that prepares at-risk children for kindergarten and beyond. In fact, of Children's Learning Center students who go on to kindergarten, 96% are promoted to first grade.

Oakland Family Services also continued its focus on providing trauma-informed care, ensuring that clients who have a history of physical and/or sexual abuse or other trauma-inducing experiences are not retraumatized when they come to us for help. In addition, we began expansion of our Project Recovery Intensive Services for Mothers (PRISM) program, in order to give more moms the chance at a new beginning and their children the chance for a strong start to life. This intensive outpatient substance abuse treatment program had some impressive statistics last year: 100% of babies born to participants were drug free and no woman lost custody of her children while participating.

New beginnings do not just exist for individuals and families, though. In the first nine months of 2016, Oakland Family Services continued working toward a new beginning

of its own. As the board of directors and agency leadership looked toward the future of the agency's Behavioral Health program, the desire to tell the story of what we provide for our clients, what services we offer, became clear. As such, the agency developed a new name and logo for this line of services. We are proud to introduce you to Day One, a program of Oakland Family Services. You can read more about how we are supporting people as they begin again on page 24 of this report.

Also in the first nine months of 2016:

- + Volunteers were critical to the success of the agency. More than 220 dedicated people contributed more than 1,400 hours of time, working hand in hand with our staff to serve the needs of our clients and help Oakland Family Services advance its mission.
- + Clients whose lives were changed by the agency became spokespeople in the community, sharing emotional stories of how Oakland Family Services worked to help them.
- + Agency Ambassadors introduced people to the organization, helping them learn about Oakland Family Services' important work.
- + Our caring and dedicated staff worked to ensure a brighter future for every individual and family who walked through our doors.

This report describes the many programs Oakland Family Services offers and their impact on the individuals we serve. It celebrates all who make this work possible. Finally, it shows how Oakland Family Services, being in its 95th year of serving the community, still believes fervently in the power of new beginnings.



Dee Wright-Masilotti
Chairman, Board of Directors



Jaimie Clayton
President & CEO

Oakland Family Services has transitioned its fiscal year! Though the change to an October 1–September 30 fiscal year puts us in line with the majority of our funding sources, it also means there are **only nine months** of financial and gift information in this annual report.

BOARD OF DIRECTORS

The Oakland Family Services Board of Directors is comprised of committed volunteers, who offer their time, expertise and resources to improve the lives of others. These dedicated leaders also ensure that Oakland Family Services' programs and services meet the community's needs.

On behalf of the entire staff of Oakland Family Services, we extend to our Board of Directors our most sincere appreciation for all they contribute to the agency and those it serves.

Dee Wright-Masilotti
Chairman

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Vice Chairman

Michael R. Kramer
Secretary

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Immediate Past Chairman

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Joya L. Shepard
Alfred Tobocman
Kenneth Whipple

PROGRAMS & SERVICES

Oakland Family Services offers a continuum of prevention, education and treatment services that span the human life cycle to enrich the lives of children, strengthen families, and build brighter futures.

Examples of the impact our innovative programs had in our community in the first nine months of 2016 are:

1,400 Families

Children in more than 1,400 families will have brighter futures through culturally sensitive programs that enhance parenting skills, strengthen family relationships, and help children enter school ready to succeed.

200 Children

More than 200 children were provided with safe and loving homes, whether placed with an adoptive family or reunified with their parents.

1,400 Parents

Nearly 1,400 parents and relative or licensed caregivers attended trainings to provide children with more experiences that foster learning and development, helping children enter school with the skills they need to be successful.

450 Youths

More than 450 youths with serious emotional disturbances, and their families, learned skills to manage emotions and behaviors, so that children are able to achieve their goals at home, at school and with friends.

3,300 People

More than 3,300 people were helped to overcome issues such as depression, anxiety, grief and loss, substance abuse and troubled interpersonal relationships, improving social, family and work functioning.

4,000 Community Members

More than 4,000 members of the community and more than 750 clients of Oakland Family Services received educational materials on the importance of early brain development in a child's preparedness to succeed in school through the Before 3 to Succeed awareness campaign and initiative. Further, this information reached nearly one million people via social media.



PREVENTION

Early Childhood Services

...nurturing healthy parent/child relationships

- + Early On
- + Fussy Baby
- + Parents As Teachers

Family Preservation Services

...providing safe and secure homes for children in need

- + Foster Care for Children
- + PRIDE: Pre-Service Training for Foster Parents and Adoptive Parents
- + Adoptive Services
- + Foster Home Licensing
- + Foster Parents' Support Groups

EDUCATION

School Readiness and Education Services

...preparing children to succeed

- + Children's Learning Center
- + Great Start Readiness Program
- + Early Learning Communities

TREATMENT

Behavioral Health Services

...addressing barriers to change and empowering individuals to thrive

- + Mental Health Treatment
- + Substance Abuse Treatment
- + Hispanic Treatment Services
- + Project Recovery Intensive Services for Mothers (PRISM)
- + Adolescent Substance Abuse Treatment Services

Specialized Services for Youth

...a program for children, adolescents and families funded through the Oakland County Community Mental Health Authority

- + Individual Counseling
- + Family Counseling
- + Group Counseling
- + Case Management
- + In-Home Services
- + Peer Support and Parent Empowerment
- + Respite
- + Psychiatric Services
- + 24/7 Access to Program Staff



PROGRAM SUCCESSES

Children's Learning Center: Great Start Readiness Program

"This program has had such an impact on my son, even in the short time he has been attending. His speech is much clearer and easier to understand and he can communicate his ideas and feelings more effectively. He has also grown socially as well. The teachers give him so much love and security. I am truly grateful for the Children's Learning Center and all that it does not only for the children, but for the parents as well!"

Fussy Baby

"Oakland Family Services' Fussy Baby program has been a huge help for our family. Our worker has wonderful knowledge and suggestions that have truly made a difference in the life of our child. With her help, we have been able to lessen his tantrums and biting, and in addition, the relationship they have formed has been so special."

Mental Health Counseling

"My weekly sessions with my therapist have been very beneficial to me. I feel like I have support, as if my therapist really cares, and listens. He understands me and my goals. I feel closer to actually achieving them. I want to be happy and my therapist is helping me to realize the happiest 'me' possible."

Substance Abuse Counseling

"Since I have stopped drinking, I feel so much better and have a better outlook on my life. My family is happy that I made this change and took a step forward. My counselor really cares for my well-being."

Children's Learning Center: Great Start Readiness Program

"Oakland Family Services is a great program with wonderful teachers and staff. When my son started, he could barely talk. He had a problem. With this program, he has learned tremendously. They got him all the help he needed and now he talks perfectly."

Project Recovery Intensive Services for Mothers (PRISM)

"My therapist helped change my life for the better. It was the best thing that ever happened to me. If I had known how much it would change my life, I would have done it a long time ago."



Helped improve the
future of us.

PREVENTION

When Stephanie first came to Oakland Family Services, her foster son DiMario was hitting her, yelling at her and crying a high-pitched screaming cry, sometimes for as long as five hours.

Stephanie also cried almost every night, because the mom of four knew this wasn't how parenting was supposed to feel.



Prevention

“On the really bad days, I just prayed for his bedtime to come,” she said. “I felt like a failure as a mother.”

Oakland Family Services' Early On had resolved the now 3-year-old's developmental delays, which stemmed from his birth mother's drug use during her pregnancy. But, one thing became clear – he was still very angry and aggressive, especially with Stephanie, who felt isolated and alone. Though her husband, Barrett, supported and sympathized with her, he did not face the same obstacles with DiMario, whom the couple has now officially adopted.

The family was referred to Oakland Family Services' Fussy Baby program, a home-based program for families with a child (birth through 3 years old) exhibiting difficulties with self-regulation, such as inconsolable crying, inability to self-calm, difficulty sleeping, eating, and behavior difficulties. Stephanie was excited, overwhelmed and nervous when she started in the program.

“I shouldn't have worried,” she said. “Our Fussy Baby worker came to our home and hit it off with DiMario so incredibly fast, which is a very hard thing to do.”

Their worker gave Stephanie suggestions for one-on-one time with DiMario, where he was in charge of decision-making regarding play. She taught her how to help DiMario soothe himself, especially at bedtime, which always triggered tantrums. She also assisted Stephanie in realizing the motivation for DiMario's behavior.

“She helped me see that, underneath it all, he was just a hurt little boy,” Stephanie said.

Stephanie was overjoyed when, after time, she was able to soothe DiMario, all on her own. In fact, she said the first night she was able to put DiMario to bed successfully, she texted all her friends and family to share the happy news. The Fussy Baby program gave Stephanie's whole family a new beginning. She said that everyone feels it – not just her and Barrett, but also their two daughters, Stella and Quinn, and their other adopted son, Giovanni.

“My whole household is so much more peaceful since we found Oakland Family Services and the Fussy Baby program,” she said. “DiMario is a silly, playful kid and I am so glad I can enjoy that now. I am so thankful to Oakland Family Services for the help we received during this trying time in our lives. If I had not had the agency's help, and our Fussy Baby worker walking through this with me, I do not think we would have seen any improvement fast. My family and I would have missed out on a lot of quality time together just struggling through it. But instead, Oakland Family Services helped my son feel better, gave me the tools to be a more effective parent, and improved the future for us, as mom and son.”







THANK YOU

For 95 years, Oakland Family Services has remained a cornerstone of strength and stability in our community. With compassion and expertise, the staff delivers hope through quality services and programs that make a real difference in the lives of the individuals, children and families the agency serves.

It is their work that allows Oakland Family Services to advance its mission each and every day.

Dana Agrusa
Erika Alexander
William Alliston
Melanie Altman
Alison Andrus-Galliway
Dina Arvizu-Dal-Piaz
Tiffany Bacon
Thomas Baker
Amanda Barbosa
Mieka Barnett
Brenda Bartenbaker
Pamela Bartos
Robert Beam
Beverly Beckstrom
Samantha Belanger
Sadye Belcher
Sandy Benson
Kristin Benton
Margaret Berg
Abigail Blackshire
Heather Brady
Lisa Brady
Tracy Brady
Shirley Brogan
Caitlyn Broughton

Kathryn Brown
Kelsey Brown
Rachael Brown
Emily Brunke
Mary Burns
Erin Calderone
Ashley Capaldi
Kym Carlson
Consuelo Carrillo Ospino
Jacqueline Chaney
Jakyri Chapman
Kenesia Cheatham
Katherine Christensen
Jaimie Clayton
Elizabeth Clements
Caroline Coburn
Pamela Coleman-Gay
Jessica Contreras
Chelsea Cook
Jocelyn Cotter
Rachel Crane
Rebecca Criscenti
Jason Cubbin
Monique Dake
Felicia Davis

Lauren DeGrazia
April Delaney
Rebecca Dickinson
Teresa Dorta
Antoine Douglas
Kirk Duncan
Donna Edwards
Susan Eichbrecht
Kristy Eisenberg
Alison Fadoir
Lyndsey Farlow
Stephanie Farrand
Denisha Flentroy
Nolia Fountain Lloyd
Ellene Funke
Lisa Gillett
Jessica Glowacz
Shannon Gordon
Kelsea Grecu
Kimberly Grefka
Monique Hannah
Michelle Harris
Ashley Hart
Emily Hicks
Colleen Horton

Melanie Hoyt
Lauren Jacob
Stephanie Jarrell
Frances Johnson
Jennifer Jones
Ijunae' Joseph-Jones
Laurin Jozlin
Emily Kaminskas
Chelsea Kasperski
Kristen Kasperski
Ashton Kattoo
Sofia Kazulkina
Kathleen Kiner
DeMira King
Nicole King
Alexa Kitson
Madeline Klause
Theresa Klunzinger
Amanda Koss
Rod Kovac
Monica Kovach
Lauren Lafleur-Kilyanek
Sarah Lawrence
Deianira Leach
Esther Lee



Julie Lemay
 Shimika Leonard
 Amanda Liddell
 Angela Liegghio
 Alex Lindsay
 Amanda Lisowski
 Candace Lomasney
 Kathleen Lynd
 Danielle Lyons
 Julayne Magee
 Melinda Maher
 Kathleen Mallett
 Natalie Marchione
 Susan Marrogy
 Michelle Martin
 Douglas Masheff
 Michelle Masheff
 Lynn Matthijs
 Douglas McCann
 Melissa McIntosh
 Valerie Mercadante
 Raynard Meridith
 Colleen Micklas
 Amanda Miller
 Jeanne Miller
 Julie Mison
 Allison Mocerri
 Arlene Monroe
 Carolyn Moody
 Kristen Mutrynowski
 Marcela Nava
 Lisa Neff
 Leslie Neisler
 Stephanie Noga
 Kaitlin Olivier
 Bobbie Parham
 Sybil Parrish
 David Partlo
 Donae Patrick

Helen Paulsen
 Karolina Pelc
 Briana Petlock
 Gail Petrusha
 Teresa Pfenninger
 Kristen Phillips
 Meghan Pohl
 Dominique Pressnell
 Nancy Rebar
 Justin Redder
 Kerisma Reed
 Molly Reed
 Lindsey Rezachek
 Kathryn Ribant Payne
 Sherri Richards
 Justin Rinke
 Tiffany Robinson
 Marcela Rodriguez
 Katherine Rose-Brissette
 Linda Ruggirello
 Mary Sain
 Vyctoria Sanborn
 Karla Sanchez
 Vivian Savaya
 Karen Scheffer
 Megan Schmidt
 Naomi Schwartz
 Margaret Sclesky
 Kyeisha Seaton
 Shantel Sheeka
 Bonika Singleton
 Katie Sloan
 Crystal Smith
 Deborah Smith
 Ira Smith
 Teresa Spong
 Megan Stirzinger
 Cirea Strode
 Mary Tamasiunas

Kimberly Taylor
 Terese Teasley
 Charlene Thiede
 Lisa Thomas
 Marie Thomas
 Julie Tillman
 Ashante' Tolbert
 Maria Tovar-Ruiz
 Katherine Truba
 Dayna Valent
 Jennifer Van Cleve
 Samantha Vansickle
 Glenda Vidosh
 Alice Wainwright
 Melanie Watson
 Erin Wearing
 Carrie Welch
 Malinda Werth
 Valerie Whitaker
 Jennifer White
 Jessica White
 Michelle Wilder
 Jay Wilson
 Allen Wood
 Laura Woodall
 Brittney Woodson
 Alexis Woody
 Charlotte Young
 Fay Young
 Kevin Zoromski
 Lisa Zubal-Falinski

Interns

Katie Christensen
 Brittany Cwierniewicz
 Brittany Kadrofske
 Amanda Lisowski
 Michelle Marshbanks
 Jennifer Schilling

VOLUNTEER CORPS

Oakland Family Services Volunteer Corps members play an important role in the work of the agency. These individuals positively affect the well-being of children and their families in our community through the generous gift of their time and energy.

Volunteers play with and read to children in our preschool classrooms. Among other activities, they pack Thanksgiving dinners into boxes for families who would not otherwise have a full holiday meal. They help make sure the holidays are bright for children through our Adopt-A-Family program, and they provide regular help with administrative duties that assist with the everyday business of the agency.

Oakland Family Services is extremely thankful for the support and generosity of our volunteers!

INDIVIDUALS

Ashley Breakfield
Tricia Campbell
Henry Clayton
Erica Clute Cubbin
Mary Ann Crawford
Brittany Cwiertniewicz
Antoinette Daka
Allison Davis
Pam Davis
Margie Deschaine
Beth Eberly
Laura Eby
Emily Farnam
Jennifer Fletcher
Melissa Gamboa
James Garden
Bennett Greenberg
Talia Greenberg

Lisa Hannaford
Mariah Harden
Katrina Hardy
Elise Hayes
Michelle Hegbloom
Alexa Hofstra
Bruno Iacobelli
Sindu Iska
Valerie Jabero
Chuck Johnson
Mylika Johnson
Faith Joyce
Nadia Kisslinger
Ellen Knoppow
Viviana Jazmin Lopez-Aragon
Joanna Lubowiecki
Leo Lucchesi
Melinda Maher

Nichole Mattila
Alex Mazurek
Hannah Mazurek
Karli Naglick
Sue Pienta
Nicole Popov*
Katie Prior
Varsha Rao
Cherie Ritter
Marla Rosberg
Sally Savoie
Tiffanie Scharrer
Stephanie Simmons
Jill Slocum
Sheima Sokoli
Rebecca Soverinsky
Sharon Stanton
Caitlyn Sultana

Sue Tancos
Kathy Truba
Lori Tunney
Sindhu Viswanathan
Aleshia Wellons
Ann Wiedelman
Cindy Wood
Lois Yates*



GROUPS & ORGANIZATIONS

Allstate, Encompass and Esurance Staff Counsel of Flint
Best Buy*
Delaney Dentist
Eagle Ottawa
EY*
FCA Motor Citizens
Garden Fresh Gourmet
Health Alliance Plan
JVS Senior Service Corps
Lear Corporation
Nordstrom*

Oakland County Sheriff's Department
Red Robin Troy
Samsung*
Star EMS
Target*
UBS Financial Services Inc. of Birmingham
United Way for Southeastern Michigan's Emerging Philanthropists
University High School Academy
Waterford Fire Department
West Bloomfield Police Department K-9 Unit

**Organized through United Way for Southeastern Michigan*

Night + day

from last year

EDUCATION

Tanith and Darius were so excited to send their son Rahket to preschool at Oakland Family Services in the fall of 2015, but right from the start, the classroom environment was proving difficult for him.

Rahket was having terrible tantrums, screaming at the top of his lungs for at least five minutes at a time. He would lash out at other children, hitting them if they cried. He was throwing things, kicking and was unable to play with other kids.



Education

The staff at the Children's Learning Center had to contact Tanith and Darius about Rahket's behavior nearly every day during the first few weeks of school. In order to help them understand the sensory issues he was experiencing, the staff showed Tanith and Darius a video of their son interacting in the classroom. The video shocked them.

"I felt defeated and wondered, 'Did we do something wrong?'" said Darius.

"I was shocked to see that and how aggressive he was," said Tanith. "I said, 'If he's attacking people, I'm going to keep him home.' It was a very sad day."

The staff at the Children's Learning Center encouraged Tanith and Darius to do anything but take him out of school. Instead they explained they were there to work through the sensory issues Rahket was having, along with his family.

Tanith and Darius explained that Rahket's behavior outside of school started to make sense to them, when looking at it through the lens of sensory and social development issues. He would cry at church when the instruments were loud and he wouldn't play with the neighborhood children.

"It was painful watching him interact," said Darius.

The Children's Learning Center staff worked very closely with Tanith and Darius to ensure that Rahket succeeded. They helped educate them about Rahket's sensory needs, connected them to necessary resources, offered them methods to calm him, and also taught Rahket coping skills for handling sensory triggers in the classroom.

"They said, 'We are going to keep working with him. We are going to help him,'" said Tanith. "They could have put him out."

That work has ensured Rahket is successful in the classroom and will enter kindergarten ready to learn. That is the goal for all students at Oakland Family Services' two Children's Learning Centers, which each offer a high-quality education for 96 students. Tanith and Darius said if they had not placed Rahket in the Children's Learning Center for preschool, he would have been unsuccessful in kindergarten, not academically, but socially.

Rahket has made huge progress in his interactions and behavior in the classroom. He has learned how to process his feelings. For example, when he hears a classmate crying, instead of hitting the child, he asks if he or she is OK.

"The staff at the Children's Learning Center never tell you what to do, or point a finger," said Tanith. "They are there to assist you with your child's growth. I feel very proud now. I am so happy."

"He's like night and day from last year," said Darius. "The staff is equipped to deal with any issues because they are patient and they really care. They are passionate about working with children. We still have some things to work on, but now I know my son will be OK."





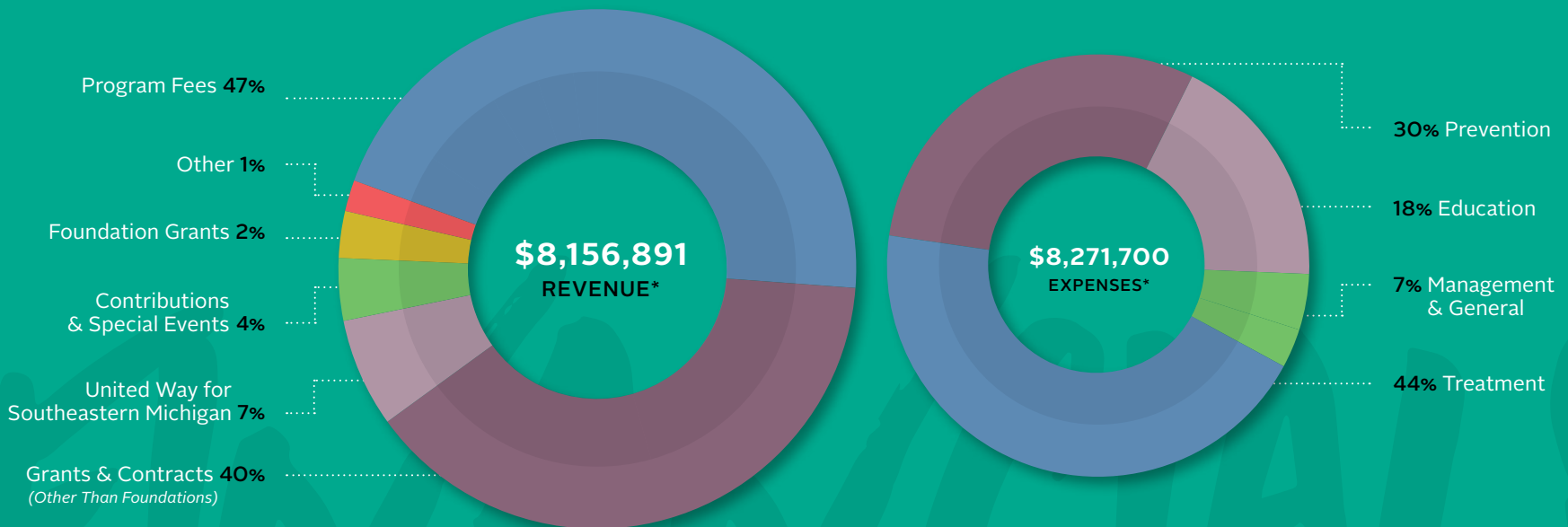
January 1, 2016 - September 30, 2016

FINANCIAL REVIEW

Oakland Family Services is truly grateful for the support of all of those who make its work possible.

Oakland Family Services enjoys a diverse funding base including state and local grants and contracts, program fees, United Way for Southeastern Michigan, and contributions from individuals, foundations and organizations.

For more information on Oakland Family Services' financials, please visit www.oaklandfamilyservices.org.



*Oakland Family Services changed its year end from Dec. 31 to Sept. 30 in 2016. The above revenue and expense amounts are for the 9-month period ending Sept. 30, 2016.



January 1, 2016 - September 30, 2016

FUNDING PARTNERS

- + 51st District Court
- + AuSable Valley Community Mental Health
- + Children's Trust Fund
- + Community Foundation for Southeastern Michigan
- + DeRoy Testamentary Foundation
- + Eagles for Children
- + General Motors Foundation
- + The Grainger Foundation
- + The Jewish Fund
- + Macomb County Community Mental Health
- + Michigan Department of Corrections
- + Michigan Department of Education
- + Michigan Department of Health and Human Services
- + Northern Trust
- + Oakland County 6th Circuit Court Family Division
- + Oakland County 6th Circuit Court Urban Drug Court
- + Oakland County Community Mental Health Authority
- + Oakland County Community Mental Health Authority Office of Substance Abuse Services
- + Oakland Integrated Health Network
- + Oakland Schools
- + Oakland Schools Great Start
- + PNC Bank
- + United Way for Southeastern Michigan
- + Women's National Farm & Garden Association



INTRODUCING: DAY ONE

As a result of the work done in 2016, the new beginnings that we offer our clients will also mean a new beginning for Oakland Family Services' Behavioral Health program in the coming year, as we unveil its new name: Day One.

The name reflects the idea that Oakland Family Services has resources and commitment to current and future clients, when they want to start fresh, to begin, or even to begin for the 10th time creating the life they want for themselves.

Those surveyed regarding the new name had a positive reaction to it, citing "happy," "happiness," and "hope" as the words they most associate with it.

"Day One is a step forward," read the feedback from one client. "Understanding each day is a new day to go in the right direction of thought, action and deed... For me, it is happiness."

Watch for more on Day One in the coming year!

Received a new beginning

TREATMENT

Victoria's life began with what her adoptive parents call a hurtful broken promise. When Victoria was 6 years old and in foster care, her birth mother told Victoria she would bring her home, but instead chose her partner over her daughter.

Victoria's father had slipped through the cracks and her birth mother waived her right to say goodbye. When a social worker told Victoria she would never see her mother again, Victoria began having night terrors and screaming in her sleep.



Treatment

Debra and Mark, who had been providing respite care for Victoria while she was in foster care, adopted Victoria and though they were so happy to be able to provide Victoria the life she deserved, they watched her drowning in the sense of abandonment from her mother's rejection.

"We certainly felt terrible for what she had gone through and wanted her to embrace her new family," said Debra.

Victoria was diagnosed with Reactive Attachment Disorder (RAD), a condition that leaves children unable to form attachments or relationships with a parent or caregiver after their basic needs are not met or their emotional needs are ignored in early life. However, despite seeing three different therapists in the years following her adoption, it was clear they were not gaining ground.

"As a parent, all you want to do is fix things," said Debra. "They say love fixes things, but it wasn't. We couldn't help her. We needed help... we all needed help. I called Oakland Family Services and said, 'You've got to help us. We adopted this little girl and we love her and she can't be happy.'"

Mark, Debra and Victoria were referred to Oakland Family Services' Specialized Services for Youth program, where she was provided with group and one-on-one therapy. Specialized Services for Youth is a program for families with a child or adolescent, ages 6-17, suffering from severe emotional, behavioral and/or psychological stress.

"I was in seventh grade," said Victoria. "I was not sleeping. I was doing awful. I was stealing from my family members. It was a downward spiral... months and months of it."

Victoria said her therapist immediately made her feel understood.

"She talks to me like I am a person, a fellow human being, not a patient or a problem child," said Victoria, who is now 13 years old.

Debra and Mark were also provided with the support of a certified parent support partner from Oakland Family Services, to help them understand and work with their daughter's RAD.

"We needed her assistance in order to be better parents," Debra said. "Instead of thinking we have a child who is rebellious, now we know what she is going through. From when she was 0-6, any adult who had been in Victoria's life had let her down. She's doing this because she is scared. Now we understand that that is an internal fear that we need to heal. This program has been phenomenal."

Mark said the key has been Oakland Family Services' staff.

"Other therapists sat behind a desk authoritatively and spoke at us," he said. "Our Oakland Family Services therapist sat with us. She was on our team."

Victoria received a new beginning because of Oakland Family Services. Though she still deals with the trauma of her early life, her family life is much more peaceful and she is doing well academically. She said she is so far away from when she felt like everything had crumbled around her.

"I've actually gotten better," she said. "I can actually function. I can have a relationship with my parents. My birth mom abandoned me and that's a special kind of sting, but I've been able to get over that more and get on with my life."





THE GIVING SOCIETY

The Brighter Future Giving Society is a group of donors that has pledged at least \$1,000 a year for five years. These generous people not only support the organization through their multiyear pledge, they ensure the long-term financial stability of the organization.

The members of the Brighter Future Giving Society create a predictable revenue stream that will fund the agency's life-changing programs years into the future.

Diamond Level

Brigitte & Mort Harris
Donna & Walter Young

Ruby Level

Mark Davis
Paul & Jill DeRoche
Sylvia & Ed Hagenlocker
Barb & George Mrkonic
Sandy & Rick Nahm
Susan & Bill O'Brien
Francie & Walter Oehrlein
Vicki & Rick Vlasic
Kim & Ken Whipple

Emerald Level

Jeff & Kathy Abrash
Scott Barry
Julie & Joe Beals
Abbie & Joseph Blackshire
Mark Bogues
Charles Chandler
Jaimie Clayton

Richard & Carol Cummings
Jane & John Dallas
Patty Dilger
Pat Dolly
Sue & Dick Donnelly
Lucy & Ben Earl
Michael & Brenda Earl
Beth & David Eberly
Linda & Doug Ebert
Kristy & Jeff Eisenberg
J & Lynn Ferron
Betty & Herb Fisher
Laura Fraga
Kate & Larry Gladchun
Eric Golbiw
Stephen Guidos
Alicia & Judd Hart
Darryl Hazel & Sheila McEntee
Jennifer Heckman
Jan & Kirk Hewlett
Cynthia & Alan Johnson
Terri & David Joswick
Art & Laura-Lee Kelsey
Mike & Sally Killian
Michael & Zina Kramer

Margo & Bob Lesser
Lassie & Jerry Lewis
Bonnie Luternow
Kathleen Lynd & Willem Jansen
Ann Manix & Bob Cramer
Kathy & Kirk Martin
Dee & Richard Masilotti
Gregory Mazurek &
Kris Kasperski
Rebecca & Jim McLennan
Lisa & Brian Meer
Betsy & Terry Meter
Jean Meyer
Jeanne Miller
Richard & Kathie Miller
Lee Miskowski
Greg & Tammy Moore
Sandy Morrison
Randy Paschke
Stephen Pickett & Gayle Roberts
Sue & Dan Pienta
Katie & Tom Prior
Martha & John Quay
Marnie Quinn
Mike & Julie Richards

Samuel L. Westerman Foundation
Sally & Leo Savoie
Mary & Bob Scharff
Theresa Schulz
Chris & Walter Schwartz
Seeds Marketing & Design
Jenifer and Wayne Segal
Whitney & Bob Shapland
Joya & Jack Shepard
Robert Steingold
Pam Theisen
Joanne & Scott Ulnick
Frances & John Utley
Eva Von Voss
Bonnie & Michael Wagner
Marsha Weiss
Laurence & Rita Winokur
Dan Zwolak

January 1, 2016 - September 30, 2016

GIFTS

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\$100,000+

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19 years

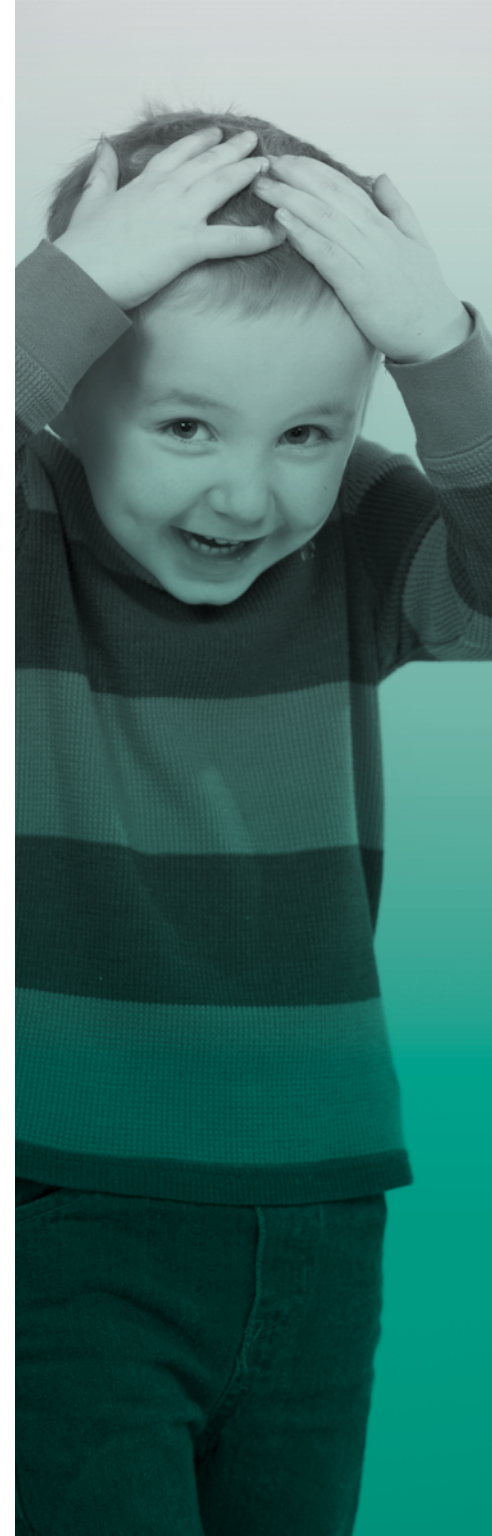
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January 1, 2016 - September 30, 2016

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